

Emory Healthcare strives to provide more price transparency around hospital charges and help you understand what your potential financial liability might be for services. Price for services varies by insurance and depends on your unique course of care. In addition, prices without adequate context can be misleading.

We encourage patients to contact Emory Healthcare directly to assist in determining your estimated out of pocket expenses.

To obtain an estimate of charges for health care services performed at Emory Healthcare, call us at **404-686-0260** or toll-free at **855-432-3080**. For information on obtaining estimates for Emory Decatur Hospital, Emory Hillandale Hospital, or Emory Long-Term Acute Care, please call **404-501-5519**.

In accordance with the Centers for Medicare and Medicaid Services final ruling effective 1/1/2019 (CMS-1694-F), patients can download a copy of Emory Healthcare's standard hospital charges [here](#).

Pricing FAQs

What is a chargemaster?

A chargemaster is a comprehensive list of standard charges for each inpatient and outpatient service or item provided by a hospital – each test, exam, surgical procedure, room charge, etc. Given the many services provided by hospitals 24 hours a day, seven days a week, a chargemaster contains thousands of services and related charges.

Chargemaster amounts are almost never billed to a patient or received as payment by a hospital. The chargemaster amounts are billed to an insurance company, Medicare, or Medicaid, and those insurers then apply their contracted rates to the services that are billed. In situations where a patient does not have insurance, Emory Healthcare has financial assistance policies that may apply discounts to the amounts charged.

Are charges the same for every patient?

The list of charges is the same for all patients. However, the total charges for an individual patient often vary from one patient to another for a number of reasons, including but not limited to:

- How long it takes to perform the service or how long it takes you to recover in the hospital
- Whether the service or procedure you receive is more or less difficult than expected
- Whether you experience complications and need additional treatment
- Other health conditions you may have that may affect your care

Is the charge the same as what a patient pays?

Chargemaster information is not particularly helpful for patients to estimate what health care services are going to cost them out of their own pockets. The charge listed in the chargemaster is generally not the amount a patient will pay. If you have health insurance, the amount you will be billed and expected to pay for your services depends on your specific health insurance coverage and your insurance company's contract with the hospital. If you do not have health insurance, you may be eligible for reduced costs under Emory Healthcare's financial assistance policy, or you may be eligible for Medicaid coverage.

What is not included in the chargemaster list?

The hospital's chargemaster does not include charges for services provided by the doctor (or doctors) who treat

you while you are at the hospital. You may receive separate bills from the hospital and the team of doctors involved in your care.